



Human Services Work Report – September 2020



Budget:

Community Human Services Advisory Board (CHSAB)

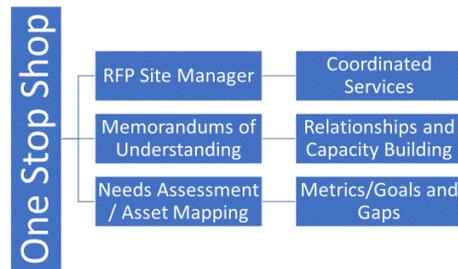
The Community Human Services Advisory Board Meeting continues to focus on getting to know each other, establishing group norms, and reviewing the work of the HPAC and TAC.

To view the Agenda materials please visit the City Website:
<https://www.monroewa.gov/Archive.aspx?AMID=99>

The CHSAB has also been reviewing a proposal from the TAC. This proposal is to be considered by the Mayor for the 2021 proposed budget and the CHSAB’s job is to process the recommendation of our technical experts through the community filter.

This year the TAC selected and initiated planning to fulfill one of the HPAC recommendations to create a Monroe “One Stop Shop”. The proposal from the TAC for the 2021 budget was to include a \$50,000 amount to be used for asset mapping and needs assessment, and a \$40,000 for build out towards the space to be used for the One Stop Shop. In the process of reviewing this proposal the build out was put on hold.

The CHSAB reviewed and deliberated on the TAC proposal at length including a special meeting to gain more understanding on who the TAC was, how the recommendation from the TAC was reached, and why the asset mapping and needs assessment is an important first step in this project.



The CHSAB came to a recommendation* that the 2021 budget request be made for \$50,000 for the asset mapping and needs assessment, and that if the One Stop Shop/Community Resource Center is an identified need, there also be a \$40,000 project place holder and a commitment from the Mayor and Monroe City Council to long term funding.

***Board Member Harrigan recommends to approve the TAC proposed \$50,000 for asset mapping/needs assessment**

- Board Member Gagnon seconds the motion
- discussion on the motion (all members were given the opportunity to speak)
- Vote motion carries 8 for - 2 against

Board Member Bloss would like a minority report added to the minutes

Board Member Lunstrum makes a motion if the needs assessment determines that a community resource center is needed a there is \$40,000 set aside to support that need, and a long-term commitment funding. (Commitment to be determined)

- Seconded by Board Member Evans
- Discussion on the motion (all members were given the opportunity to speak)
- Vote 8 for, 1 against, and 1 abstention.



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CARES Act

The City has received another allotment of CARES Act Funding and a budget is being drafted by City Staff for the Mayor and Council to review and decide how to spend these funds. Some of the ideas that the service providers have shared with City Staff have been supporting specific grants to the Monroe Schools Foundation for continued family outreach and support, establishing a rental assistance program, and a second round of funding toward Non-Profit Service Provider grants be made available.

Policy:

Community Court Assessment & Legislative Agenda

Ms. Knight gave a presentation that reviewed the Community Court Assessment, and The City strategic goals with the Mayor and City Council. The audio from the meeting can be reviewed here: <https://www.monroewa.gov/Archive.aspx?AMID=53>

Also, in August, Mr. Huebner presented the 2021 Legislative Priorities which can be viewed here: <https://monroewa.gov/AgendaCenter/ViewFile/Item/10053?fileID=12445>

Housing & Public Safety:

Cold Weather Shelter:

The Snohomish County Health District is hosting bi-weekly zoom meetings with the groups that typically host the Cold Weather Shelters. The meetings will determine best practices as we approach the winter season with the Washington Safe Start Phases still in effect.

The County is troubleshooting specifically with the Medical Reserve Corp, Department of Emergency Management, the Health District, City of Monroe Project Management Consultant and our Service Provider partners in East County to plan a sheltering solution for the cities of Snohomish, Monroe and Sultan.

Shelter Forum

Project Management Consultant, Rachel Adams, was invited by County Executive David Somers to participate in a County Sheltering Forum. At this forum, the focus was the need for short term and long-term planning efforts to create more shelter and transitional housing: “Based on the Point in Time Count of Thursday, January 23, 2020: 1,099 is the number of unsheltered people counted and people in emergency Shelters. Of that 1,099: 186 were under 18, 68 were between 18-24, and 845 were over the age of 24. The County only has 446 Year-Round Shelter Beds and with the expanded Covid19 beds that equates to 579 beds, leaving at least 520 people homeless and a 47% Shelter Deficit County wide.”



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Safe Parking Site Program Exploration

City Staff has begun to meet with operators of successful local Safe Parking Site Program models to explore if that is a good fit for a Monroe Service provider or Faith Community to potentially support consistent with the city's temporary encampment regulations.

Housing Action Plan

Ms. Adams has also joined the stake holders' group for the Monroe Housing Action Plan. This is an excellent opportunity to parallel track and work with another City group to coordinate efforts.

The Housing Action Plan Website can be viewed here:

<https://www.monroewahap.konveio.com/>

Here is a link to the Monroe Housing Action Plan Survey:

<https://monroewahap.konveio.com/project-kickoff-survey>

Partners, Support Services & Prevention:

Utilities Forgiveness

The City also provided a utility forgiveness program for residents who were behind in utilities between the months of March – October whose delinquency can be shown to be incurred due to the public health emergency.

State Face Covering Program

City Staff has distributed most of the second allotment of 12,000 face coverings to Monroe residents. Between the two allotments just under 20,000 face coverings have been distributed. The City still has a small amount to aid in replenishing supplies over time.

Service Providers and Resources

The service providers continue to meet bi-weekly on a zoom call to share information and resources and continue to do an incredible job collaborating. Collaborations include coordinating school lunch pick-up and delivery; school supplies; rental assistance; and distributing face coverings.

County Council Member Megan Dunn has also been hosting a weekly Human Services zoom call. This past Month a survey was sent out to all the Cities to do a deep dive into their Covid19 response programs. Ms. Adams gave an update on behalf of the City of Monroe.

Human Services Work Report – September 2020

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	Sunday
		Sky Valley Foodbank 3pm-6pm	MPD Outreach Team		Showers 12:30pm-2:30pm at the YMCA	
TTNS Outreach Team		TTNS Outreach Team		TTNS Outreach Team		
	Hot Food Event 12pm-2pm at the Library	Hot Food Event 12pm-2pm at the Library	Hot Food Event 12pm-2pm at the Library		Hot Food at Foursquare Church 10am	
	Food Share 9:30am at The Library	MPD Outreach Booth at Farmers Market		Food Gleanings 4pm-6pm at The Rock Church		
		VOA Showers 2pm-8pm		VOA Showers 2pm-8pm		

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2020 HPAC Action Plan - Gantt Map Chart (X = Started O = Not Started) (CV – On hold due to Coronavirus)

A. Housing												
Emergency Shelter and Transitional Housing (Crisis Housing, Rapid Rehousing and Permanent Supportive Housing)	O	O	CV	CV	X	X	X	X	CV			
Evaluate Property Units			X	O	CV	CV	CV	O	O			
Negotiate Lease – Master Leasing				O	O	O	O	O	O			
Write RFP and Secure Program Manager through RFP				CV	O	O	X	O	O			
Develop criteria with TAC	O	O	CV	CV	X	X	X	O	O			
Provide Rental Assistance through RFP	O	O	O	X	X	O	O	O	X			
Establish Sky Valley Housing Consortium	X	O	CV	X	O	X	O	X	X			
Inventory Surplus Property			X	X	X	O	O	O	O			
Identify Housing Needs	O	X	X	X	X	X						
Work with TAC to identify partners and available funding		X	X	X	X	X						
B. Partners												
Form a TAC	X	X	X	CV	X	X	X	X	X			
Identify non-profit stakeholders and partners	X	X	X	X	X	X	X	X				
Determine shared mission and vision		O	O	O	X	X	X	X				
Evaluate needs and resources for one-stop shop			X	CV	O	X	X	X	X			
Write scope of work for RFP for one-stop shop				CV	O	X	X	X	O			
Establish Transportation service between Sky Valley and Everett	O	O	O	O	O	O	O	O	CV			
Evaluate transportation needs with partners	X	O	O									
Evaluate existing transportation contracts with non-profits	X	O	O									
Apply for Transit Go (grant) program			X	X	O	O			X			
Provide information about services to remain housed, financial training, and incentives for businesses to hire employees with entry level skills, information about mental and behavioral health services.	O	O	O	X	X	X	X	X	X			

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Work with partners to develop and promote annual “human services days” set up like a vendor show.	O	O	CV	CV	O	O	O	O	O			
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C. Prevention

Educational Campaign (Enviroissues Contract)	X	X	X	X	X	X	X	X	X			
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Develop education and outreach communication plan	X	X	X	X	X	X	X	X	X			
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Educate Property Owners about laws, enforcement, trespass – Chamber of Commerce & Downtown Monroe Association		O	O	CV	X	X	O	O	O			
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Educate public about aggressive panhandling, property crime, and personal safety		O	O	CV	O	O	O	O	O			
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Educate public about safety regarding vigilantism and bullying		O	O	CV	O	O	O	O	O			
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Develop and implement Block Watch Program – residential and business buy in/ education/ communication – training & certification program.					X	X	X					
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Develop working relationship with McKinney Vento liaison at Monroe High School				X	X	X	O	O	X			
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Identify needs of homeless families	O	X	X	X	X	X	X	X	X			
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Work with McKinney-Vento Family Liaisons in the Monroe School District to distribute flyers of local and county services for homeless students and families and encourage MSD to post flyers on school premises			X	X	CV	O	O	O	O			
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D. Public Safety

Implement law enforcement strategies	O	O	O	X	X	X	X	X	X			
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Review Solicitation Regulations		O	O	CV								
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Evaluate Bail Fees				CV	O	O	O	O	O			
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Develop and implement Block Watch Program – residential and business buy in/ education/ communication – training & certification program					X	X						
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Continue Embedded Social Worker Program	X	X	X	X	X	X	X	X	X			
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Police Department (Existing Program)	X	X	X	X	X	X	X	X	X			
Public Defender (New level of services)			X	X	X	X	X	X	X			
Install Cameras in Parks	O	O	O	O	O	O		X				
Collect data on court cases. Determine with Monroe Municipal Court the costs/benefits of community court model						X	X	X	O			
Identify partners to develop community court model						X	X	X	X			
Determine with Monroe Municipal Court and partners the cost/benefits of community court model						X	X	X	X			

E. Support Services

Coordinated Services – One Stop Shop				CV	O	X	X	X	X			
Develop scope of work with TAC	X	X	CV	CV	O	X	X	X				
Issue RFP			CV	CV	O	O	O	O				
Award RFP						O	O	O				
Establish Homeless HMIS/by name lists						O	O	O	O			
Work with TAC and Snohomish County to identify resources to provide housing and mental health navigators in the Sky Valley	X	X	CV	X	O	X	X	X	X			
Provide facilities and funding for non-profits	O	O	CV	X	X	X	X	X	X			
Work with Take the Next Step and Volunteers of America to designate a family resource center and/or services in Monroe			O	O	O	X	O	O	O			

F. Policy & Budget

Define 2021 Work Plan, Priorities, and implementation Model						O	O	X	X			
Identify performance measures, and a full HMIS utilized by service providers.						O	O	O	O			
Lobby for changes to State and Federal law	X	O	O	O					X			
Collaborate with Affordable Housing Consortium (AHC) on writing new						O	O	X	X			

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housing chapter for the city's comprehensive plan update.												
Continue HPAC as a standing committee	X	O	CV	CV	CV	X	X	X	X			
Implement HB1406 and explore all revenue options for housing, mental health and chemical dependency.	X	X	X	X	X	X	X	X	X			
Identify needs			X	X	X	X	X	X	X			
Develop criteria with TAC									X			
Provide Rental Assistance through RFP	O	O	O	CV	CV	O	O	O	O			
Evaluate Program						O	O	O	X			